

Lincoln Protect™

PremiumCARE

ExtraCARE

BaseCARE

PowertrainCARE

EXTENDED SERVICE PLANS



THE LINCOLN
MOTOR COMPANY

Confidence for the Road Ahead

When you decide to purchase or lease your vehicle, you want the peace of mind that your purchase is protected for the road ahead. Having a Lincoln Protect plan helps to shield you against unexpected repair bills, thanks to the additional coverage of many vehicle components.

- Whether you choose to travel with PremiumCARE or the basic protection of PowertrainCARE, we offer a Lincoln Protect plan to suit your needs! You choose the time and distance coverage that's best for you.
- Lincoln Protect shields you against the cost of unexpected repair bills after your Basic Coverage of the New Vehicle Limited Warranty expires by covering many vehicle components.

RENTAL VEHICLE BENEFITS

Provides coverage for up to 10 days of rental vehicle reimbursement on a repair covered under the Basic Coverage of the New Vehicle Limited Warranty or your Lincoln Protect plan. You will be reimbursed up to a maximum of \$45/day for up to 10 days! See your Dealer for full Rental Vehicle Benefit details.

DEDUCTIBLE OPTIONS

These plans have a \$100 standard deductible. \$0[‡], \$50, \$200, and “disappearing” deductible options are available.

ROADSIDE ASSISTANCE[^]

Lincoln Protect Roadside Assistance offers you extended time and distance terms that extend beyond the complimentary Warranty Roadside Coverage.

Lincoln Protect Roadside Assistance covers the following services:

- Towing
- Flat Tire Change
- Trip Planning
- Emergency Travel Expense Reimbursement
- Battery Boosting (excluding electric batteries)
- Winch Out
- Lockout Assistance
- Fuel Delivery

OPTIONAL RENTAL PLUS! VEHICLE REIMBURSEMENT[±]

Optional first-day rental coverage is available up to \$75/day for up to 10 days for a repair covered under the Basic Coverage of the New Vehicle Limited Warranty or your Lincoln Protect plan.

COMPLEMENT YOUR PREMIUMCARE WITH LMPP

By combining PremiumCARE with LMPP, you will benefit from ultimate coverage with over 1,000 components covered, along with labour and maintenance, as outlined in your Owner's Manual. You can rest easy knowing that this combination of plans is the most popular choice, with over a third of Lincoln Protect customers choosing PremiumCARE with LMPP! Ask your Dealer for details.

[‡]New plans only

[^]On plans with time and distance limitations greater than 6 years/110,000 km

For New Plans

- Coverage for eligible vehicles begins on the date of plan purchase and ends at the selected time (from Warranty Start Date) or distance travelled (on the vehicle's odometer) limitation (whichever occurs first); time and distance travelled limitations are calculated from the Warranty Start Date and zero kilometres.

TIME AND DISTANCE SELECTION							
	200,000 km	160,000 km	150,000 km	120,000 km	100,000 km	80,000 km	60,000 km
8 years	■		■	■	■	■	■
7 years	■		■	■	■	■	■
6 years	■		■	■	■	■	■
5 years	■	■ ⁺⁺	■	■	■ ⁺	■ ⁺	■ ⁺
4 years			■	■	■ ⁺	■ ⁺	
3 years			■	■	■ ⁺	■ ⁺	

For Used Plans

- Certified Pre-Owned (CPO) vehicles are eligible for longer term plans[§] starting at 7 years/160,000 km to 9 years/200,000 km.
- Coverage for eligible vehicles begins on the date of plan purchase and ends at the selected time (from Warranty Start Date) or distance travelled (on the vehicle's odometer) limitation (whichever occurs first).

For all plans, for vehicles with remaining Basic Coverage under the New Vehicle Limited Warranty (NVLW), coverage begins at the expiration of the Basic Coverage of the NVLW and ends at the selected time or distance travelled limitation (whichever occurs first).^{▼▼}

TIME AND DISTANCE SELECTION						
Current kilometres	130,001 – 160,000	100,001 – 130,000	65,001 – 100,000	0 – 160,000	0 – 80,000	0 – 65,000
9 years/ 200,000 km					■ [§]	
9 years/ 160,000 km					■ [§]	
8 years/ 200,000 km					■ [§]	
8 years/ 160,000 km					■ [§]	
7 years/ 200,000 km					■ [§]	
7 years/ 160,000 km					■ [§]	
5 years/ 100,000 km			■			■
4 years/ 80,000 km			■			■
4 years/ 60,000 km			■			■
4 years/ 40,000 km		■ [▼]	■			■
3 years/ 80,000 km			■			■
3 years/ 60,000 km		■	■			■
3 years/ 40,000 km		■	■			■
2 years/ 40,000 km		■	■			■
1 year/ 20,000 km	■	■	■			■
6 months/ 10,000 km				■ ^{**}		
3 months/ 5,000 km				■ ^{**}		

⁺⁺Applies to PowertrainCARE plan only. ⁺Applies to PremiumCARE, ExtraCARE, BaseCARE plans only.
[§]Applies to CPO (Certified Pre-Owned) vehicles only, PremiumCARE plan only. ^{▼▼}Other than Rental Vehicle Reimbursement, which begins on the date of plan purchase. ^{*}Applies to PowertrainCARE, BaseCARE and ExtraCARE plans only. ^{**}Applies to PremiumCARE plan only.

PowertrainCARE

29 COVERED COMPONENTS

Includes ROADSIDE ASSISTANCE

ENGINE

- All Internal Lubricated Parts
- Cylinder Block
- Cylinder Heads
- Flywheel
- Manifold (Exhaust and Intake)
- Manifold and Bolts
- Oil Pan
- Oil Pump
- Seals and Gaskets
- Thermostat
- Thermostat Housing
- Timing Chain Cover
- Timing Chain (Gears or Belt)
- Turbocharger/Supercharger Unit (Factory Installed)
- Valve Covers
- Variable Camshaft Timing (VCT) Phasers
- Water Pump

TRANSMISSION

- All Internal Parts
- Seals and Gaskets
- Torque Converter
- Transfer Case (Including All Internal Parts)
- Transmission Case (Excludes Internal Transmission Control Modules)

REAR-WHEEL-DRIVE AXLE

- Axle Shafts
- Drive Axle Housing and Front Axle Housing for AWD (Including All Internal Parts)
- Driveshaft
- Seals and Gaskets
- Universal and Constant Velocity Joints

FRONT-WHEEL-DRIVE AXLE

- Axles, Seals and Gaskets
- Final Drive Housing and Rear Axle Housing for AWD (Including All Internal Parts)
- Hubs, Automatic Front Locking (Four-Wheel Drive)
- Locking Rings (Four-Wheel Drive)
- Seals and Gaskets
- Universal and Constant Velocity Joints

BaseCARE

84 COVERED COMPONENTS

Includes ROADSIDE ASSISTANCE

and components covered by PowertrainCARE, plus:

ENGINE

- Harmonic Balancer and Bolt
 - Metal Fuel Lines
- STEERING
- Column Lock (Tilt Wheel)
 - Control Valve
 - Cooler and Metal Lines
 - Idler Arm

- Power Steering Pump/Electric
- Power Steering Actuator

- Pulley Assembly
- Seals and Gaskets
- Steering Gear Housing,
- Manual and Power (Including All Internal Parts)
- Underbody Steering Linkages and Couplings

BRAKES

- Backing Plates
- Brake Booster (Power)
- Calipers
- Combination Valve
- Metal Lines and Fittings
- Master Cylinder
- Parking Brake Linkage and Cables
- Retainers and Clips
- Self-Adjusters
- Shaft (Brake Pedal)
- Springs
- Wheel Cylinders

FRONT SUSPENSION

- Ball Joints (Upper and Lower)
- Control Arms (Upper and Lower)
- Control Arm Shafts and Bushings
- Kingpins and Bushings
- Linkage and Bushings
- MacPherson Struts
- Spindle and Spindle Supports
- Stabilizer Bar
- Tie Rods

ELECTRICAL

- Alternator
- Electronic Ignition Module
- Fuel Pump
- Heated Backglass (Electrical Only – Not Glass Damage or Breakage)
- Ignition Switch
- Radiator Fan Relay
- Speedometer/Odometer (Electrical and Mechanical)
- Starter Motor
- Starter Motor Solenoid
- Switches (Manually Operated, Electrical)
- Voltage Regulator
- Wiper Motors
- Wiring Harnesses (Excluding Spark Plug Wires)

AIR CONDITIONING

- Clutch
- Clutch Bearings
- Clutch Switch
- Compressor
- Compressor Head
- Compressor Seals
- Condenser
- Evaporator
- Field Coil
- Pulley

ExtraCARE

113 COVERED COMPONENTS

Includes ROADSIDE ASSISTANCE

and components covered by PowertrainCARE and BaseCARE, plus:

ENGINE

- Engine Mounts
- Flywheel Ring Gear
- Fuel Tank and Metal Lines
- Gas Fuel Injectors and Metal Fuel Lines
- Radiator and Fan (Clutch or Motor)

TRANSMISSION

- Transmission Control Module
- Transmission Mounts

BRAKES

- ABS Hydraulic Control Unit
- Anti-Lock Brake Module and Sensors

AIR CONDITIONING AND HEATING

- A/C Accumulator
- Automatic Temperature Control
- Heater Blower Motor
- Heater Core Assembly

HIGH-TECH

- Cruise Control
- Air Suspension (Selected Electronic Components)
- Instrument Cluster (Excluding Dash Pad & Instrument Cluster Lens)
- Keyless Entry System, Factory Installed (Excluding Door Handles)
- Power Antenna
- Power Door Locks and Retainer Clips (Excluding Door Handles)
- Power Seat Motors
- Power Window Motors/Regulators
- Speed Control

PremiumCARE

1,000+ COVERED COMPONENTS

Includes ROADSIDE ASSISTANCE

and components covered by PowertrainCARE, BaseCARE and ExtraCARE, plus:

ENGINE

- Ignition Coil and Ignition Module (Electric)
- PCM Module
- Powertrain Control, Sensors and Actuator

TRANSMISSION

- Transmission Linkage
- Release Hubs & Bearings

STEERING

- Electronic Power Assisted Steering
- Steering Column
- Steering Shaft

FRONT AND REAR SUSPENSION

- Auto-Levelling Suspension System (Factory Installed)
- MacPherson Struts
- Roll Stability Control
- Springs

ELECTRICAL

- AWD/4WD System
- Charge and Volt Gauges
- Clock (Electric)
- Driver's Seat Position Sensor
- Ignition Lock & Switch
- Intelligent 4WD Systems
- Power Mirrors (Not Glass Damage or Breakage)
- Power Running Boards
- Rear Window Power Sunshade
- Temperature Gauge
- Wiper-Activated Headlamps

AIR CONDITIONING AND HEATING

- Heat Control Assembly
- Instrument Panel Registers and Air Ducts

REAR-WHEEL-DRIVE AXLE

- Bearings (Front & Rear)

FRONT-WHEEL-DRIVE AXLE

- Bearings (Front & Rear)

HIGH-TECH

- Active Park Assist
- Adaptive or High Intensity Headlamp System (Excluding Lamps, Housing & Bulbs)

- Adaptive Cruise Control
- Anti-Theft Alarm (Factory Installed)
- Auto Lock and Auto Unlock System (Excluding Lost Key Fob and Fob)
- FordLink™ System
- Forward Sensing System
- Fuel Mixer (Alternative)
- In-Dash Navigation System (Factory Installed)
- Intelligent Oil Life Monitor System
- Key, SecuriLock® (Excluding Lost or Damaged Microchip-Encoded Key)
- Message Centre
- Passive Anti-Theft Ignition System
- Rain-Sensing Wipers
- Refrigerated Console
- Reverse Camera/Sensing System
- Sensor (Alcohol)
- SOS Post-Crash Alert System
- SYNC®, MyFord Touch® and MyLincoln Touch® (Excludes Software Upgrades)
- Trailer Brake Module (Factory Installed)
- Unique Hybrid/Electric Vehicle Components (Excluding High-Voltage Battery and Cables)

EMISSIONS

- Air Control Valve, Air Idle Vacuum Valve, Air Supply Valve (Hose and Tube) and Air Check Valve Assembly
- Barometric Pressure Sensor
- DEF System (Excludes Catalyst)
- ECC Relay Assembly
- EGR Control Valve, Pressure Sensor, Regulator Assembly and Valve Adapter
- Electronic Throttle Control
- EVAP Vapour Storage Canister
- Idler Air Control Valve
- Knock Sensor
- Mass Air Flow/Intake Air Temp Sensor
- Oxygen Sensor
- PCV Hose Assembly, Valve and Vapour Filter
- Reductant Urea System
- Temperature Sensor (Engine Coolant)
- Vacuum Restrictor
- VAF Sensor

AUDIO

- Antenna, Radio (Base Assembly)
- Audio Sound System
- Cables and Wiring
- Cellular Phone, Receiver, Handset, Speaker Assembly and Antenna (Factory Installed)
- Compass and Therm Readout Displays
- Controls (Rear Seat)
- Radio (AM, AM/FM), Speakers, Cassette Player, Digital CD Player, Graphic Equalizer, Premium Sound Amplifier (Factory Installed)
- Rear Entertainment System (Factory Installed)

SAFETY

- Air Bag Module Assembly
- Blind Spot Information System (Electrical Only – Not Mirror or Glass Damage or Bulbs)
- Collision Mitigation System
- Cross Traffic Alert System
- Diagnostic Module Assembly (Air Bag)
- Door Ajar Warning Switch Assembly
- Door Handles (Factory Installed)
- Guides, Bezels, Brackets and Supports (Safety Belts/Shoulder Straps)
- Head Restraint Retainers and Sleeves (Safety Belt)
- Lane Departure Warning System
- Lock Cylinder (Door)
- Lock Lever Assembly (Door and Tailgate)
- Lock Lever Retainers, Clips and Brackets
- Module (Passive Restraint)
- MyKey® System (Does Not Cover Lost Keys)
- Safety Belt Buckle (Front and Rear), Motor Drive Assembly, Restraint Carrier, Retractors, Track Assembly, Warning Chime Assembly
- Safety Canopy
- Sensors (Air Bag)
- Shoulder Strap Track Assembly
- Window Handles (Factory Installed)
- Wiring Assembly (Air Bag)

THE ONLY COMPONENTS NOT COVERED BY PREMIUMCARE:

MECHANICAL – Service adjustments and cleaning, software upgrades, lost key fob, lost keys, navigation map media (CD/DVD/memory cards/hard drive), batteries of all types and cables, engine belts, hoses of all types, hose clamps & hose seals, brakes (front hub, drums, shoes, linings, disc rotors, pads), manual transmission clutch disc, coolant, exhaust system (includes catalytic converter), filters, fluids, lubricants, lights (bulbs, sealed beam lamps, LED & HID lamps and headlamps [except when a PremiumCARE Plus! plan has been purchased], fogging of lamp assemblies), shock absorbers, spark plugs and wires, squeaks and rattles, tires, tune-ups, wheel balancing, wheel alignment, wiper blades, wheel studs and unauthorized alterations or modifications of the vehicle of any kind.

EXTERIOR – Service adjustments, glass and fixed (non-moving) body parts, bumpers, glass, mouldings, ornamentation, paint, rust, sheet metal, structural underbody framework, sideview mirrors (glass and housing), water leaks, wind noise, weatherstrips, wheels, wheel studs, wheel covers and ornaments, convertible top and bow, fabric, liners and fasteners.

INTERIOR – Carpets, dash pad, headliner, knobs, rearview mirror (glass and housing), trim and upholstery.



Lincoln Protect™



Service at all Ford and Lincoln Dealers in Canada and the U.S.



The only plans 100% backed by The Lincoln Motor Company



Limit Out-of-Pocket Expenses

On covered repairs, you pay only the applicable deductible



Lincoln Service with Lincoln-Approved Parts

Lincoln service from trained Technicians using Lincoln-approved parts for superior fit, finish and performance



24-Hour Roadside Assistance[^]

For 24-hour roadside assistance, call 1-800-665-2006



Rental Vehicle Benefits

Provides coverage for up to 10 days of rental reimbursement for a covered repair



Coverage is Transferable*

Transferable benefits may increase vehicle resale or lease-end value



Easy Financing

Flexible payment options – plan costs may be included in your finance contract



Peace of Mind Protection

A smart way to protect your investment

[^]On plans with time and distance limitations greater than 6 years/110,000 km. *Transfer fee may apply.

VEHICLE	<u>MAKE</u>	<u>MODEL</u>
	<u>YEAR</u>	<input type="checkbox"/> NEW <input type="checkbox"/> PRE-OWNED
PLAN TYPE:	<input type="checkbox"/> PREMIUMCARE	<input type="checkbox"/> EXTRACARE
	<input type="checkbox"/> BASECARE	<input type="checkbox"/> POWERTRAINCARE
DATE OF PURCHASE	<u> / / </u>	ODOMETER <u> </u>
TIME/DISTANCE	<u> </u>	PRICE \$ <u> </u>

This brochure is only intended to provide limited general information about Lincoln Protect as certain restrictions, limitations, and exclusions apply. Plan availability, benefits and coverage may vary by province. See your participating Dealer for full plan details. Illustrations used in the brochure are for graphic representation only. See your Dealer or your Owner's Manual for complete details of the New Vehicle Limited Warranty. The Lincoln Motor Company is a registered business name of Ford Motor Company of Canada, Limited. All Lincoln Protect plans are backed by The Lincoln Motor Company.



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