

DEALER INSTALLED AND OVER THE COUNTER PARTS & ACCESSORY WARRANTY AND FORD PROTECTION PLAN

Dealer Installed: The dealer warrants to the original retail "Purchaser" that it will repair or replace any part of any new or remanufactured Ford/Motorcraft part or Ford accessory sold and installed by the Dealer for the Purchaser that is found to be defective in material or workmanship. **Over the Counter:** The dealer warrants to the original retail or fleet purchaser or to a wholesale purchaser for subsequent reselling (the "Purchaser") that it will repair or replace any part of any new or remanufactured Ford/Motorcraft part or Ford accessory sold by the Dealer to the Purchaser that is found to be defective in material or workmanship.

Warranty Coverage

Ford Genuine Accessories	Dealer Installed: 12 months/20,000 kilometres, (whichever occurs first) or balance of the New Vehicle Limited Warranty. Over the Counter: 12 months/20,000km (whichever occurs first)
Parts (Cars/Light Trucks)	12 months/20,000 kilometres, whichever occurs first
Parts (650 & Higher Trucks, LCF)	12 months/unlimited kilometres

Unique Service Part & Accessory Warranty Coverages

The following parts and accessories have different parts, labour or time/distance coverages than what is listed above.

Remanufactured Engine Long Block (6006, 6V012)	24 months/ 40,000 km, whichever occurs first.
Remanufactured Automatic Transmission Assemblies (7000, 7V000)	24 months/ unlimited km
Remanufactured Diesel Engine (complete: 6007/6V007) Stripped (6006/6V006) 6.0L, 6.9L, 7.3L I.D.I Turbo, 7.3L D.I Turbo Diesel Engine Assemblies	24 months/ unlimited km
Part failure within complete unit (fuel filter assembly and lines, fuel transfer pump, harnesses, sensors, switches, relays, glow plugs, injection pump and lines) are covered against defects	12 months/ unlimited km
Remanufactured Diesel Motorcraft Long Blocks (6V012), Remanufactured Ford/Motorcraft Short Blocks for 6.0L, 6.9L, 7.3L L.D.I. Turbo and 7.3L D.L Turbo Diesel Engines (6009/6V009); 6.6L, 7.8L Ford remanufactured Engines	12 months/ unlimited km
Shock Absorbers/Struts	*24 months/40, 000 km (whichever occurs first.)

Battery – Private Passenger Cars/Light Trucks

Battery Type	Gratis Coverage Period (months after warranty start date)	Pro-Rata Coverage Period (months after warranty start date)
BSD-27, BSD -27F, BSD-34, BSD-65, BSD-75, BSD-78	48	Not Applicable
BXT –Test tough MAX	36	37 to 100
BXL –Test tough PLUS	18	19 to 84
BH-Commercial	Various – see dealer for details	

Battery – Fleet & Commercial Vehicles

BSD-27, BSD -27F, BSD-34, BSD-65, BSD-75, BSD-78	24	Not Applicable
BXT –Test tough MAX	24	25 to 50
BXL –Test tough PLUS	12	13 to 42
BH-Commercial	Various – see dealer for details	

See dealer for details on gratis and pro-rata coverages.

Conditions applicable to Parts Warranty and/or Ford Genuine Accessory Warranty*:

- Warranty start date is the date of dealer installation. For over the counter it is the date of retail purchase or date of installation in the case of wholesale and fleet purchases.
- Copy of original invoice required
- Dealer Installed: Parts, labour and towing covered. *Exception: shock absorber coverage beyond 12 months or 20,000km until 24 months or 40,000km receive part coverage only.
- Over the Counter: Parts only coverage (labour and towing are not covered). Exception: Labour is covered on engines and transmissions Assemblies.
- The dealer does not warranty remote starters on over the counter sales.
- For a service part and accessory replacement or repair under warranty, the part or accessory receives the balance of the original part or accessory warranty and does not start over.
- The dealer will retain the defective parts/accessories/assemblies covered by warranty.
- Transferability: Accessory warranty is transferable if the accessory is dealer installed.
- The purchaser must return to a Ford or Ford Lincoln dealer for repair or replacement services.
- When a Ford Authorized Replacement Part is no longer serviced (or stocked) by Ford, the dealer reserves the right to refund the money originally paid by the Purchaser for the particular parts and related labour. Any balance of warranty coverage is void.

Limitations to Parts and Accessory Warranty: This warranty does not cover parts or accessories that fail due to abuse, misuse, neglect, alteration, accident or racing or which have been improperly lubricated or repaired, improperly installed, or used in applications for which they were either not designed, or functionally intended, or not approved by Ford Motor Company of Canada, Limited or are cleaned, adjusted or replaced as a part of normal maintenance or failures caused by non-Ford parts. To the extent allowed by law, loss of time, inconvenience, loss of use of the vehicle, commercial loss, or special or consequential damages are not covered. There is no other express warranty, agreement or representation on Ford supplied replacement parts and accessories. Any implied warranty or condition as to merchantability or fitness is limited to the duration of this written warranty.

*This warranty does not preclude the operation of any applicable provincial statute, which in certain circumstances may not allow some of the limitations and exclusions described in this written warranty.

Ford Protection Plan – Provided by Ford Motor Company of Canada, Limited

Retail Purchase for non-commercial car & light truck only

This is not a warranty but a protection plan that is offered to the purchaser of the Ford replacement part. If the following parts fail due to a defect in material or workmanship, wear out or rust through, they will be replaced as long as the original purchaser of the part owns the vehicle on which the part was installed under the following conditions:

Dealer Installed Coverage: 12 months/20,000km, whichever occurs first (parts, labour, towing); Beyond 12 months/20,000km: part only, except sheet metal which includes both parts and labour.
Over the Counter: parts coverage only except on sheet metal which includes labour.

- Bed Liner, Cargo Liner
- Ford/Motorcraft Preferred Brake Pad and Shoes
- Motorcraft Shock Absorbers/Struts
- Spark Plug Wiring Complete Set
- Walker Muffler Premium First Lines (21000 & 22000 series only)
- Sheet Metal (includes refinishing)

Conditions applicable to the Ford Protection Plan:

- Coverage start date is the date of dealer installation. For over the counter, it is the date of retail purchase or date of installation for wholesale or fleet purchases.
- Copy of original invoice required with customer name and VIN.
- For a part replacement or repair under the Ford Protection Plan, the part receives the balance of the original part coverage period and does not start over.
- The purchaser must return to a Ford or Ford Lincoln dealer for repair or replacement services.
- The dealer will retain the defective, worn out or rusted parts covered by the Ford Protection Plan.
- If the vehicle parts application is discontinued, the Ford Protection Plan is void.

Limitations to the Ford Protection Plan: The Ford Protection Plan does not apply to parts that fail due to abuse, misuse, neglect, alteration, accident or racing or which have been improperly installed, modified, maintained or adjusted. It does not apply to sheet metal perforation from the outside to inside. It does not cover any other additional parts that are required to complete a repair. On over the counter, it does not cover any associated labour, except for sheet metal. Dealer Installed it does not cover labour beyond 12 months or 20,000 kilometres, except for sheet metal. If the vehicle parts application coverage is discontinued, the Ford Protection Plan is void. To the extent allowed by law, loss of time, inconvenience, loss of use of the vehicle, commercial loss, or special or consequential damages are not covered. The Ford Protection Plan gives you specific legal rights and you may also have other rights, which vary from province to province.

Privacy Statement

Personal information is collected in accordance with applicable privacy legislation and is governed by the selling dealer's Privacy Policy. Your privacy is important to us. Ask us if you would like information about our Privacy Policy. We provide this personal information to Ford Motor Company of Canada, Limited (together with third parties acting on its behalf "Ford") to enable Ford to administer your transaction, to provide you with services, to improve automotive related products and services by conducting customer surveys, and to provide you with marketing material which may be of interest to you. To obtain the Ford Privacy Policy or if you do not want to receive marketing or survey material from Ford, please call 1-800-565-FORD (3673).